

96 年專門職業及技術人員普通考試導遊人員、領隊人員考試試題

類 科：外語領隊人員 (英語)

科 目：外國語 (英語)

I. Conversation. Choose the best answers to complete the following dialogues. 對話測驗

(A) 1. A: "I wonder if you could reserve a room with a view for me."

B: _____

(A) "I' d be happy to." (B) "Don' t mention it."

(C) "Oh, never mind." (D) "Not a bad idea."

(C) 2. A: "How would you like your steak to be cooked?"

B: _____

(A) "It' s over-cooked." (B) "Oh! I would like to order a drink."

(C) "Well-done, please." (D) "Yes, but I want to try something else."

(B) 3. A: "Would you mind showing me your passport and flight ticket, please?"

B: _____

(A) "Sure. I' d like an aisle seat."

(B) "Sure. Here you are."

(C) "I' m a vegetarian."

(D) "Yes, I have a carry-on bag."

(B) 4. A: "Where can we buy souvenirs at a reasonable price in this vicinity?"

B: _____

(A) "Pardon me."

(B) "There are lots of good gift shops at the First Street."

(C) "Wow, it was fascinating."

(D) "Sorry, we don' t carry these items."

(C) 5. A: "How can I get to the Grand Hotel?"

B: _____

(A) "Take your time. You don' t need to hurry."

(B) "It' s close from here."

(C) "Go south for 2 blocks and make a right turn."

(D) "Why bother!"

(D) 6. A: "I' m thinking of buying a notebook computer."

B: _____

(A) "Yeah, but you don' t know how to surf the net."

(B) "But don' t you know how to handle it."

(C) "Let' s keep in touch."

(D) "That sounds great, but won' t it cost you a lot of money?"

(D) 7. A: "I' m afraid I don' t have time to meet you today."

B: _____

(A) "That' s OK. Should I say hello to John?"

(B) "I guess you won' t need me."

(C) "No problem. I' m sure you' ll be alright."

(D) "That' s all right. Maybe tomorrow."

(A) 8. A: "Are you ready to order?"

B: _____

(A) "I' d like a salad and a cup of coffee, please."

(B) "Don' t worry about it."

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- (C) "That doesn't make sense."
(D) "I don't have a good appetite."
- (C) 9. A: "What would you think a person with a slight fever should do?"
B: _____
(A) "Please keep your voice down."
(B) "That's a lot of work."
(C) "Take a good rest and drink a lot of orange juice."
(D) "Not really. The person needs to go to the emergency room."
- (C) 10. A: "Excuse me. May I come in?"
B: _____
(A) "Why don't you guess." (B) "That's right. How about you?"
(C) "Yes. Come in, please." (D) "No. You won't get it."
- (A) 11. A: "I think it is impolite for a guest to leave the house without saying goodbye to the host."
B: _____
(A) "Me either." (B) "So, what's the best choice."
(C) "Me neither." (D) "My pleasure."
- (D) 12. A: "Last week I was invited to a birthday party."
B: _____
(A) "Anything interesting to look at."
(B) "I can't think of anything."
(C) "Let's try it out."
(D) "How did it go?"
- (C) 13. A: "I'd like to see a movie shown at the Theatre Complex. Do you like to join me?"
B: _____
(A) "That's exactly what it was."
(B) "Please don't bother me."
(C) "I don't feel like it. But thanks anyway."
(D) "I'm not ready. Please try to call again."
- (B) 14. A: "Look at the line in front of the restaurant! We should have made a reservation."
B: _____
(A) "Well, it is too good to be true."
(B) "Why don't we try another restaurant?"
(C) "Oh! It is ridiculous."
(D) "Let's take a walk along the river."
- (B) 15. A: "Excuse me, but I think you made a wrong turn. You were supposed to turn left on Wilson."
B: _____
(A) "How frustrating! I've been caught in a traffic jam."
(B) "Sorry, I got it wrong. Didn't you say 200 Winston?"
(C) "Sorry. I had to wait in line for a taxi."
(D) "Sorry, I am busy."
- (B) 16. A: "Here we are. I want to show you the living room. Do you like it?"
B: _____
(A) "No, I don't. Please be honest."

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- (B) "Yes, I do. It's lovely."
(C) "Oh. Please be more specific."
(D) "No, I have to go."
- (A) 17. A: "I just heard from the weather broadcast that it may rain heavily today. Are you going to drive to work?"
B: _____
(A) "No. I'll take the 7:30 train instead."
(B) "I'll call you back."
(C) "Great! This shirt looks good on you."
(D) "Yes. I'll stop by a convenience store."
- (B) 18. A: "Why don't we go to the baseball game?"
B: _____
(A) "Thanks. It is my treat."
(B) "I'd love to, but I already promised to go shopping with my sister."
(C) "Maybe I'll see you later."
(D) "Sounds great. I would like to call my mom."
- (B) 19. A: "The firefighters saved me just before the house collapsed!"
B: _____
(A) "What's new?"
(B) "Wow! That was really incredible!"
(C) "Wow! That was funny."
(D) "Where were you?"
- (B) 20. A: "Hello. Could you put me through to Philip from the Sales Department, please?"
B: _____
(A) "Sorry. Maybe I said it wrong."
(B) "Sorry. He's not available right now. Can I take a message?"
(C) "Okay. I will see you at eight."
(D) "Well, not exactly."

II. Vocabulary. Choose the best answers to complete the following sentences. 字彙測驗

- (D) 21. As a diplomat, Helen always pays special attention to table manners and social _____ in banquets and parties.
(A) ideas (B) practice (C) gatherings (D) etiquette
- (B) 22. She takes a lot of _____ measures to lose her weight.
(A) proud (B) drastic (C) unimportant (D) candid
- (A) 23. The professor finally issued an _____ to Tim: retake the examination or fail in the course.
(A) ultimatum (B) antidote (C) antithesis (D) anecdote
- (C) 24. Sexual _____ is regarded as a serious violation of women's rights.
(A) difference (B) allure (C) harassment (D) flirtation
- (B) 25. You owe me a/an _____ for not giving me a helping hand when needed.
(A) debt (B) apology (C) editorial (D) request
- (C) 26. Paul's _____ childhood experience has a great impact on his abnormal behavior.
(A) stereotype (B) ecstatic (C) traumatic (D) moderate
- (D) 27. The singer's _____ increases even though she gave birth to a new baby.

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- (A) intrusion (B) popularization
(C) legendary (D) popularity
- (C) 28. A kind of natural disaster caused by earthquakes under the ocean and characterized by a sudden surge of giant and massive wave is known as _____.
(A) blizzard (B) typhoon (C) tsunami (D) thunderstorm
- (B) 29. The Mayor of California was accused of _____ accounting practices.
(A) lively (B) dubious (C) persuasive (D) flirtatious
- (D) 30. A dissident strove to seek political _____ upon his arrival at the United States.
(A) surveillance (B) seclurization
(C) refugee (D) asylum
- (C) 31. Tom' s driver' s license has just been _____ after he received ten speeding tickets.
(A) suspected (B) sustained (C) suspended (D) demanded
- (B) 32. His speedy recovery from a fatal car accident still remains _____ for a lot of people.
(A) a conception (B) an enigma
(C) a phobia (D) a deduction
- (B) 33. Owls are _____ creatures, for they can hardly be seen during the day.
(A) nomadic (B) nocturnal (C) flagrant (D) omnivorous
- (A) 34. As a baseball pitcher, Wang Chien-ming gained his international _____ by having nineteen wins within a baseball season.
(A) reputation (B) scandal (C) infirmity (D) repression
- (C) 35. After moving from China to America, he not only experienced culture shock but also suffered _____ crisis.
(A) mandatory (B) identification
(C) identity (D) metamorphosis
- (B) 36. Retarded children are most _____ to physical abuses in a family.
(A) serious (B) vulnerable (C) desirable (D) wanted
- (D) 37. Schizophrenia is a kind of _____ caused partially by utter isolation from the outside world.
(A) diseased (B) immunity (C) restless (D) syndrome
- (A) 38. Paul' s _____ pursuit of knowledge is praised highly by his instructor.
(A) aggressive (B) retrospective
(C) supportive (D) irresponsible
- (C) 39. If you are afraid of height, you should not try _____.
(A) jogging (B) long jump
(C) bungee jumping (D) surfing
- (D) 40. A _____ film won the Oscar Award last year for its explicit exposure of corruption in our society.
(A) documented (B) romantic (C) action (D) documentary

III. Phrases and Idioms. Choose the best answers to complete the following sentences.

語詞測驗

- (C) 41. His filing system is excellent and well-organized. All of the important information he needs is _____.

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- (A) at a first glance (B) out of order
(C) at his fingertips (D) beyond controversy
- (C) 42. Failing to take good care of his children, he is _____ a good father.
(A) by chance (B) by all means
(C) by no means (D) by heart
- (D) 43. After his release from prison, he promised himself he would _____ and never commit any crimes.
(A) go astray (B) call into question
(C) lift the ban on (D) turn over a new leaf
- (C) 44. Due to keen competition, Tom's application for a teaching position was _____ by the screening committee.
(A) turned out (B) turned in (C) turned down (D) gave up
- (B) 45. If you want to give a well-organized presentation, you should not _____.
(A) seize the day (B) beat around the bush
(C) fight against all odds (D) keep your head above water
- (C) 46. The food, service, and atmosphere are much better at this restaurant _____ the one where we usually eat.
(A) in terms of (B) in regard to
(C) in comparison with (D) in accordance with
- (A) 47. You can certainly improve your English _____ if you live with native speakers.
(A) in no time (B) as soon as
(C) by and large (D) at times
- (B) 48. A young man robbed the convenience store in broad daylight and _____ it.
(A) got along with (B) got away with
(C) went along with (D) suffered from
- (D) 49. Would you mind if we _____ when we go out to have dinner tonight?
(A) back up (B) carry out (C) hang up (D) go Dutch
- (B) 50. The labor union discussed the _____ of strike action at length in a business meeting yesterday.
(A) sixes and sevens (B) pros and cons
(C) ups and downs (D) on and off
- (A) 51. The price of gold has gone up in recent years. We should _____ this situation and invest a big sum of our money on it.
(A) take full advantage of (B) get rid of
(C) let go of (D) catch up with
- (D) 52. Mary's oral and written English proficiency is exceptionally good because she was _____ in America.
(A) gone up (B) come up (C) kept up (D) brought up
- (D) 53. When tension between the two parties intensifies, she decides to _____ by telling a hilarious joke.
(A) settle down (B) step down (C) build up (D) break the ice
- (A) 54. The temperature dropped from 30°C to 5°C in the afternoon, so we had to _____ before going out for dinner.
(A) bundle up (B) brush up (C) lay aside (D) change for
- (D) 55. Foreign visitors to the National Palace Museum are increasing _____.
(A) by all odds (B) by and by

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- (C) by all means (D) by leaps and bounds
- (A) 56. Mary still experiences great difficulty to speak French after learning it for six months, _____ writing it.
(A) let alone (B) in spite of
(C) in regard to (D) by all means
- (C) 57. The author refuses to _____ the taste of the readers.
(A) stay put with (B) carry over
(C) cater to (D) live with
- (B) 58. After a heated debate, Peter and Mary were finally able to _____ their differences.
(A) hold up (B) iron out (C) lay waste (D) pull over
- (C) 59. John's academic performance _____ his mother's expectation.
(A) catches up (B) gives away
(C) falls short of (D) gets rid of
- (B) 60. After a two-week vacation, Stephaine finally arrived home _____.
(A) safe and wealth (B) safe and sound
(C) safe and strange (D) strong and sound

IV. Grammar (Usage Test). Choose the best answer to complete the sentences. 文法(用法)
測驗

- (D) 61. The man, _____, is going to give a lecture at our school.
(A) that I saw yesterday (B) to who I came across yesterday
(C) whoever I saw yesterday (D) whom I came across yesterday
- (B) 62. I look forward _____ you at the conference on "How to Prevent Suicide."
(A) to meet (B) to meeting (C) to have met (D) to have meet
- (A) 63. Kristine can't help feeling _____ when she has to give a lecture in front of a large crowd.
(A) frightened (B) dissatisfactory
(C) discomfort (D) exciting
- (A) 64. He looks _____ he were very exhausted from work.
(A) as if (B) whether (C) though (D) nevertheless
- (C) 65. You've lived in California for a long time, _____?
(A) aren't you (B) have you
(C) haven't you (D) didn't you
- (C) 66. Let us speculate who _____
(A) our keynote speaker is? (B) are our keynote speaker.
(C) our keynote speaker is. (D) is our keynote speaker?
- (B) 67. If I _____ you were sick, I would have given you a leave of absence.
(A) have understood (B) had realized
(C) would have realized (D) knew
- (C) 68. A(n) _____ number of volunteers showed up in the press conference.
(A) surprisingly (B) interested
(C) surprising (D) unexpectedly
- (A) 69. I resented _____ that. She could have been more courteous and sophisticated.
(A) her saying (B) she says (C) she said (D) to have her said
- (B) 70. We'd _____ if you could respond to my recent inquiry promptly.
(D) (A) appreciate for (B) be appreciated

(C) appreciate

(D) appreciate it

V. Reading Comprehension. Choose the best answer for the following answers according to the passage. 閱讀測驗

Flight attendants have the most contact with passengers, so their job is vital. Although most of the flight attendants' work concerns the comfort of the passengers, their main job is to make sure that the passengers are safe.

When the passengers board the plane, flight attendants help them find their seats and stow their carry-on luggage safely in the overhead compartments or under the seat in front of the passenger. At this time, flight attendants can offer reading materials or extra blanket and pillows. After the doors are closed, the captain makes the welcome announcements, telling passengers how to prepare for departure, and informing them of flight duration time. On international flights, announcements are made in several languages. Then, the flight attendants inform passengers about the safety regulations, telling them where the emergency exits are and explaining how to use the oxygen masks and life vests.

In special situations, flight attendants may have to do other things to ensure the safety of the passengers. If there is an accident, they may also need to give first-aid to any injured passengers. During an emergency, the most important job of the flight attendants is to keep the passengers calm.

They should also be able to give information about other services the airline provides. Depending on the length of the flight, they may also have to serve meals and beverages to the passengers and clean up afterwards.

Toward the end of the flight, they also help the passengers fill out documents they need to enter the country. Prior to arrival, an announcement is made giving the passengers the local weather and time, as well as luggage pickup and transfer information. As passengers **disembark**, flight attendants say thank you and good-bye.

Flight attendants have a very important job to do. They are often the first person a foreign traveler meets, and so they serve as ambassadors for their country. Tourists often get their first impression of a country and its people from the flight attendants.

- (D) 71. What would be most likely the meaning of "disembark" ?
(A) to announce (B) to inform (C) to take off (D) to leave the aircraft
- (C) 72. How can the safety regulations be explained?
(A) by serving food with plastic knives
(B) by giving first-aid to any injured passengers
(C) by pointing out the location of the emergency exits
(D) by telling passengers how to prepare for departure
- (C) 73. What would be the most important thing that the flight attendants do in case of emergency?
(A) to make sure the seat backs are upright and seat belts fastened
(B) to provide first-aid as required
(C) to keep the passengers calm
(D) to make the welcome announcements
- (D) 74. Which of the following services is **NOT** offered by the flight attendants?
(A) cleaning up after the catering service
(B) helping the passengers fill the disembarkation cards

- (C) giving information about the services the airline provides
- (D) collecting the disembarkation cards

- (A) 75. According to this passage, what would be the key role of the flight attendants?
- (A) ambassadors for their country
 - (B) weather forecasters
 - (C) luggage handlers
 - (D) information providers

As computer use becomes more common, the need for security is more important than ever. One of the greatest security threats in the online world is computer hacking.

Computer hacking is the unauthorized access to a computer or network of computers. Hackers, those people who illegally enter systems, may alter or delete information, steal private information, or spread viruses that can damage or destroy files. But how exactly can a hacker get into a system to do these things?

Most hackers use information called **protocols** that are built into computer software. These protocols allow computers to interact with one another. Protocols are sort of like computer police officers. When a computer connects to another system, the protocols check to see if the access is valid. The protocols can also determine how much information can be shared between the two systems. Hackers can manipulate the protocols to get unlimited access to a computer system. In fact, just the act of entering a computer network is considered hacking. This is commonly called passive hacking. Passive hackers get a rush from just being able to access a challenging system like a bank or military network. Hackers that do damage to a system by releasing viruses or altering, deleting, or taking information are known as active hackers; they are, by far, the more dangerous of the two.

The easiest way to protect a system is with a good password. Long and unusual passwords are harder for hackers to guess. For even greater security, some online services now use “password-plus” systems. In this case, users first put in a password and then put in a second code that changes after the user accesses the site. Users either have special cards or devices that show them the new code to use the next time. So if a hacker steals the password, they won't have the code. Or if the hacker somehow gets the code, they still don't know the password.

- (D) 76. What is considered hacking?
- (A) releasing a virus
 - (B) illegally accessing a computer
 - (C) stealing private information
 - (D) all of the above
- (B) 77. How can hackers access the computer system?
- (A) by changing the security program
 - (B) by manipulating the protocols
 - (C) by spreading viruses
 - (D) by inventing a new password
- (A) 78. What would be the most proper meaning for “**protocols**” ?
- (A) a set of rules that control access to a computer
 - (B) a set of rules that control the way data is sent between computers
 - (C) a set of rules that prevent the spread of viruses
 - (D) a set of rules that prevent the destruction of files

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- (B) 79. According to this passage, which would be considered the best way to ensure computer security?
- (A) to use longer and unusual passwords
 - (B) to combine the use of a password with the “password plus” system
 - (C) to use special cards or devices
 - (D) to manipulate the network system
- (A) 80. Which of the following phrases best summarizes the main idea of the passage?
- (A) hackers and computer security
 - (B) different kinds of hackers
 - (C) active and passive hackers
 - (D) how to prevent hackers from damaging computers